



JMSU Student Group WhatsApp Group Guidelines

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This guide outlines how student leaders and members should use WhatsApp to communicate within student groups.

- All members are reminded that participation in this group chat is an extension of their Students Union membership. All activity must comply with the JMSU and University's Code of Conduct and JMSU Activities Policy.
- Students must hold a valid society membership to access the group chat.
- Only Committee Members are permitted to have Admin status within the group chat.
- No member should be removed from the group without a prior report to and investigation by JMSU.
- Ensure all posts are related to the student group's activities.
- WhatsApp chats should not be used to raise official complaints. Issues arising within student groups should be raised directly with the committee, JMSU or LJMU depending on the severity.
- When answering a specific question, please use the "Reply" function to keep the conversation easy to follow.
- Harassment, bullying, or any form of intimidation is strictly prohibited. This includes persistent messaging, unwelcome comments, or targeting individuals.
- Use respectful language. Avoid sending content or using language that is offensive, exclusionary or inflammatory.





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- Do not bring arguments into group chats. Disagreements should be settled maturely in private with the support from the committee or JMSU if required.
- Report any behaviour or content that makes you feel uncomfortable or unsafe to Committee Members privately, outside of the main group chat.
- In cases of reported harassment, Admins are authorized to screenshot offending content for evidence before deletion to support the JMSU disciplinary process.
- In the event of a dispute, members should first attempt to resolve the issue with Committee Admins. If the conflict involves the Committee itself, escalate the matter directly to JMSU.
- Obtain permission before sharing photos, videos, or recordings of members. Respect each other's privacy and consent. Do not share individuals' comments or details with anyone outside of this group without consent.
- Avoid messaging late at night or early in the morning [e.g., 11:00 pm – 8:00am].
- Unapproved sponsorship posts, commercial promotions and election endorsements are strictly prohibited.
- Committee Members may delete any messages if they do not fall within JMSU guidance.
- While phone numbers are visible, do not message members privately without permission or share their contact details with third parties.

